Employer Questionnaire

AQTF 2007
Building Training Excellence

Important Instructions

Please tell us about the training provided by the organisation that sent you this questionnaire. Your feedback will play an important role in developing the quality of training at this organisation. In this questionnaire, the term 'training' refers to learning experiences provided by the training organisation. The term 'trainer' refers to trainers, teachers, lecturers or instructors from your training organisation. Provide one response to each item on the form. Complete using a black or blue pen. Place a clear '✗' inside each box. Leave the box blank if the statement does not apply. If you want to change your answer, fill in the entire box and mark the correct box.

Example: ☒ ☐ ☐ ☐ or ■ ☒ ☐ ☐

About your Employees' training

COURSE LOCATION:

COURSE DATE:

	Strongly disagree	Disagree	Agree	Strongly agree
Trainers were effective in their teaching.	☐	☐	☐	☐
Trainers had good knowledge and experience of the industry.	☐	☐	☐	☐
Trainers were able to relate material to the workplace.	☐	☐	☐	☐
Overall, we are satisfied with the training.	☐	☐	☐	☐
We would recommend the training to others.	☐	☐	☐	☐
Assessments were based on realistic activities.	☐	☐	☐	☐
The training organisation gave appropriate recognition of existing knowledge and skills.	☐	☐	☐	☐
Assessment was at an appropriate standard.	☐	☐	☐	☐
The training focused on relevant skills.	☐	☐	☐	☐
The training prepared employees well for work.	☐	☐	☐	☐
The training had a good mix of theory and practice.	☐	☐	☐	☐
We would recommend the training organisation to others.	☐	☐	☐	☐
The training was an effective investment.	☐	☐	☐	☐
The training reflected current practice.	☐	☐	☐	☐
The training was effectively integrated into our organisation.	☐	☐	☐	☐
Our employees gained the skills they needed from this training.	☐	☐	☐	☐
The training has helped our employees work with people.	☐	☐	☐	☐
The training helped employees identify how to build on their current knowledge and skills.	☐	☐	☐	☐
Our employees gained the knowledge they needed from this training.	☐	☐	☐	☐
The training prepared our employees for the demands of work.	☐	☐	☐	☐
The training used up-to-date equipment, facilities and materials.	☐	☐	☐	☐
The training resources were appropriate for learner needs.	☐	☐	☐	☐
Training resources and equipment were in good condition.	☐	☐	☐	☐
The training organisation acted on feedback from employers.	☐	☐	☐	☐
The training organisation developed customised programs.	☐	☐	☐	☐
The way employees were assessed was a fair test of their skills and knowledge.	☐	☐	☐	☐
The training organisation was flexible enough to meet our needs.	☐	☐	☐	☐
The training organisation dealt satisfactorily with any issues or complaints.	☐	☐	☐	☐
The training organisation provided good support for workplace training and assessment.	☐	☐	☐	☐
The training organisation clearly explained what was expected from employers.	☐	☐	☐	☐

What were the BEST ASPECTS of the training?

What aspects of the training were MOST IN NEED OF IMPROVEMENT?

Thank you for sharing your views.